

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:4826  
ANSWERED ON:28.04.2008  
REDRESSAL OF CONSUMER GRIEVANCES  
Murmu Shri Rupchand

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

(a) whether the Government is planning to provide a more friendly and hassle-free legal system where consumers could get their grievances addressed without delays; and

(b) if so, the details of the mechanisms are likely to be taken by the Government in this regard?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI JYOTIRADITYA M. SCINDIA)

(a) No, Sir.

(b) Does not arise in view of (a) above.