

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1990
ANSWERED ON:13.03.2008
E-TICKETING
Ponnuswamy Shri Mohan

Will the Minister of RAILWAYS be pleased to state:

- (a) whether there is considerable fall in the work load at the Railway computer reservation counters throughout the country after the introduction of e-ticketing system;
- (b) if so, the percentage of such work shedding due to diversion;
- (c) the actual number of Ticket Booking Staff who would be rendered surplus owing to this outsourcing, meaning e-ticketing in Railways throughout the country;
- (d) whether the total ticket booking work is going to be entrusted to private parties in the long run;
- (e) if so, whether ticket booking staff would become a dying cadre in Railways; and
- (f) if so, the likely effect on the ticket booking staff career?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS(SHRI R.VELU)

- (a): No, Sir.
- (b): Does not arise.
- (c): Nil
- (d): No, Sir.
- (e) & (f): Do not arise.