## GOVERNMENT OF INDIA FINANCE LOK SABHA

UNSTARRED QUESTION NO:3412 ANSWERED ON:07.09.2007 KISAN CREDIT CARDS Murmu Shri Rupchand

## Will the Minister of FINANCE be pleased to state:

(a) whether the Government has fixed any target for issuing Kisan Credit Cards (KCC) during the current financial year;

(b) if so, the details thereof;

(c) whether the Government has any record about the number of fanners whose request for Kisan Credit Cards has been rejected; and

(d) if so, the details thereof, State-wise?

## Answer

## MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI PAWAN KUMAR BANSAL)

(a) & (b) : Government of India, has not fixed any specific targets for issuance of Kisan Credit Cards (KCCs). The number of KCCs, which was approximately 4,14,00,000 in the year 2003-04 has shown a continuous increase over the past few years and has gone upto 6,75 44,938 (figure provisional) in June 2007.

(c)&(d) : Data reporting system does not generate the information in the manner asked for. However, banks have robust internal grievance redressal mechanism to address all customer complaints including those relating to KCCs. Various instructions have been issued to banks from time to time in this regard. Any customer who has a genuine grievance, which may include refusal of issue of KCCs, is attended to by the concerned bank.