

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:2980
ANSWERED ON:06.12.2007
BOOKING OF RAILWAY TICKETS ON INTERNET
Oraon Dr. Rameshwar

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways propose to start booking of Railway tickets on internet;
- (b) if so, the details thereof and the mechanism evolved for it so far;
- (c) whether booking of reservation in trains for all the classes is proposed to be made available on internet;
- (d) if so, whether the Railways have taken into consideration in the interest of those rural people who have least access to internet and computer; and
- (e) if so, the steps being taken to protect their interests?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU)

(a) to (c): Online booking of reserved Railway tickets through Indian Railway Catering & Tourism Corporation Limited (IRCTC) has already started in August 2002. The intending passenger has to access the site of IRCTC i.e. www.irctc.co.in, register himself/herself and book the ticket for any class and for any train defined on the computerised Passenger Reservation System (PRS) of Indian Railways.

(d) & (e): For serving the interest of rural people more and more computerised PRS centres and PRS-cum-Unreserved Ticketing System (UTS) centres and PRS at Post Offices are being opened.