

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:3072  
ANSWERED ON:06.12.2007  
MANAGEMENT STRATEGY FOR WINTER FOG  
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**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) whether there was a meeting between GMR Group - the promoters of the Delhi International Airports Ltd. (DIAL) and all national and international airline operators alongwith other departments to chalk out a revised fog management strategy to tackle the winter fog;
- (b) if so, the details thereof; and
- (c) the steps taken or being taken by DIAL, Met Department and airlines to minimize delay of flights at airports in the country?

**Answer**

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL )

- (a), (b) & (c) Yes, Sir. Fog management strategy for IGI Airport, Delhi was formulated. Met Department gave presentation regarding trends of fog in previous years and predictions for the oncoming season. The steps taken to ensure smooth operations during fog are as under:
- (i) A temporary extension of Terminal 1B has been developed to provide covered seating area for stranded passengers;
  - (ii) There will be more food and beverage arrangements and additional seating inside terminals;
  - (iii) A travel advisory for passengers has been prepared by DIAL for distribution;
  - (iv) DIAL will deploy 60 specially - trained Customer Service Staff to provide assistance and information to passenger. DIAL will set up its own call centre to provide information to passengers;
  - (v) DIAL would coordinate information from sources like the met department, ATC, airlines and provide it to passengers;
  - (vi) CAT-III parking bays will be allotted as per airline capability and requirements. MET Department will provide 6 hourly weather forecasts. Action plan for Airline operations are: CAT-III trained pilots will be rostered for operating during morning and late evening hours; to ensure timely information of diverted flights; to make arrangements for snacks etc. for stranded passengers in case of delayed flights; to confirm CAT-III parking bays required for night parking and to inform passengers about delay in flights. DGCA have also issued detailed guidelines.