

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3039
ANSWERED ON:11.05.2006
COMPUTERISED RESERVATION CENTRES IN WEST BENGAL
Bauri Smt. Susmita

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways are aware that due to absence of `Computerised Reservation Centres` at many Railway Stations in West Bengal, the users and passengers are facing a lot of difficulties;
- (b) if so, the details thereof;
- (c) the action taken by the Railways in the matter;
- (d) whether the Railways have any plan to set up at least one `Computerised Reservation Centre` in each district in the country; and
- (e) if so, the details thereof ?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI NARANBHAI. RATHWA)

- (a): No, Sir.
- (b)&(c): Do not arise.
- (d): Yes, Sir.
- (e): As on date, Computerised Passenger Reservation Centres are functional at 1322 locations covering 523 district headquarters and work for 82 more district headquarters have been sanctioned.