

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:1167
ANSWERED ON:08.12.2004
CALLOUS ATTITUDE TOWARDS PATIENTS
Narhire Smt. Kalpana Ramesh

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether patients coming from other States are not looked after properly in the Hospitals situated in National Capital of the country including hospitals in the States` capital;
- (b) if so, the directives issued by the Government to the officials of the hospitals in this regard; and
- (c) the steps taken by the Government to change the callous attitude of the hospital staff towards the patients ?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH & FAMILY WELFARE (SMT. PANABAKA LAKSHMI)

(a) to (c): All the patients attending the hospitals of Central Government in the National Capital i.e. Dr.Ram Manohar Hospital, Safdarjung Hospital and LHMC & Associated hospitals are being provided treatment appropriately irrespective of the place they belong to. However, in so far as patients going to State Government Hospitals are concerned, health being a state subject, it is for the respective states concerned to ensure that proper health care facilities are given to the patients in their hospitals.