

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:336  
ANSWERED ON:01.03.2007  
ORACLE E- BUSINESS SUITE  
Nandy Shri Amitava

**Will the Minister of RAILWAYS be pleased to state:**

- (a) Whether the Indian Railway Catering and Tourism Corporation Limited (IRCTC) has selected the Oracle e-Business suite to automate and streamline all its processes ;
- (b) if so, the details thereof; and
- (c) the manner in which this venture will increase the efficiency of IRCTC ?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

a) Yes Sir.

b)The details of Oracle E-Business Suite implemented in IRCTC are as under:

1. Oracle Financials which includes general ledger, accounts payable and receivable, fixed assets and the property manager modules for the company.
2. Oracle Purchase & Inventory modules for the company.
3. Oracle Human Resources Management System (HRMS) for IRCTC's employee.

c) The Oracle E-Business is expected to improve the efficiency of IRCTC in the following ways:

- a) Efficient Work Flow: The Oracle E-Business suite (ERP) has best international qualities used by different organization, to eliminate redundancies in the processes.
- b) Integrated Modules: Provides complete Integration of systems across the departments in a company as well as across the enterprise as a whole. Different modules of ERP can seamlessly integrate different departments where they can share common data thereby reducing the departmental communications.
- c) Centralized Data Maintenance: Better visibility at corporate level – Possibility of all kinds of reports for management for quick and strategic decisions.
- d) Access to different user groups with role bases access by ensuring complete information security within organization.