

**GOVERNMENT OF INDIA
SCIENCE AND TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3557
ANSWERED ON:15.12.2006
QUALITY OF BPO INDUSTRY
Ahir Shri Hansraj Gangaram

Will the Minister of SCIENCE AND TECHNOLOGY be pleased to state:

- (a) whether Government proposes to conduct national level examination for jobs in the business process outsourcing (BPO) or call centres;
- (b) if so, whether any institution/university is being authorised to conduct national level examination for B.P.O.; and
- (c) if so, the details thereof ?

Answer

MINISTER OF SCIENCE AND TECHNOLOGY AND MINISTER OF EARTH SCIENCES(KAPIL SIBAL)

(a) No, Sir.

(b)&(c) Does not arise.