

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:3290  
ANSWERED ON:19.08.2004  
CORRUPTION IN PARCEL BOOKING OFFICES  
Prasad Shri Hari Kewal;Yadav Shri Ram Kripal

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether corruption is rampant in the parcel/freight booking offices of Railway;
- (b) if so, the number of complaints received in this regard during the last two years Zone-wise; and
- (c) the number of officers found guilty on the basis of complaints and the action taken against them as on date alongwith the outcome of the action taken?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS ( SHRI R.VELU )

(a) No, Sir. However, a few complaints have been received about corruption in parcel/freight booking offices of Zonal Railways.

(b) & (c) 492 complaints were received in this regard during the last two years in various zonal railways & 266 officials including officers, who were found guilty, have been taken up under Discipline and Appeal Rules. Outcome of action taken would be known after finalisation of DAR proceeding which is time consuming and continuous process. Details of the number of complaints and officials including officers found guilty Zone-wise are given in the statement enclosed.

STATEMENT REFERRED TO IN REPLY TO PART (b) & (c) OF UNSTARRED QUESTION NO. 3290 BY SHRI HARIKEWAL PRASAD & SHRI RAM KRIPAL YADAV TO BE ANSWERED IN LOK SABHA ON 19.8.2004 REGARDING CORRUPTION IN PARCEL BOOKING OFFICES

S.No.	Zonal Railways	No. of complaints received	No. of officials including Officers found guilty
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1	Central	72	46
2	Eastern	28	Nil
3	Northern	161	105
4	North Eastern	04	01
5	Northeast Frontier Nil	Nil	
6	Southern	32	08
7	South Central	50	08
8	South Eastern	11	67
9	Western	40	05
10	East Central	14	Nil
11	East Coast	Nil	Nil
12	North Central	36	11
13	North Western	17#	Nil
14	South East Central	Nil	Nil
15	South Western	01#	Nil
16	West Central	26	15

Total		492	266
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# Complaints are under investigation.