

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3056
ANSWERED ON:18.08.2004
TELEPHONE CONNECTIONS IN RURAL AND URBAN AREAS
Murmu Shri Hemlal

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the State-wise details of telephone connections provided in the rural and urban areas of country;
- (b) whether the Government has fixed any targets for expansion of telephone services and providing new telephone connections in the rural and urban areas during 2004-05;
- (c) if so, the details thereof;
- (d) whether any norms have been prescribed for rectifying faults in telephone connections within a time-limit; and
- (e) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

- (a) The State-wise details of telephone connections as on 30.6.2004 are given in the Annexure.
- (b) Yes, Sir.
- (c) There is a target of 94.5 lakh and 10.5 lakh telephone connections in urban and rural areas respectively.
- (d) Yes, Sir.
- (e) The norms of rectifying faults have been prescribed by TRAI which are as follows:-

Sl No.	Type of Telephone	Norms	Remarks
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1.	Basic faults	More than 90% to be rectified by next averaged quarterly	The fault repair rates are to be averaged quarterly
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2.	Cellular repaired within 24 hours	100% faults to be repaired within 24 hours averaged quarterly	The fault repair rates are to be averaged quarterly
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ANNEXURE

STATEWISE DETAILS OF TELEPHONE CONNECTIONS AS ON 30.6.2004

Sl. No.	State (BSNL Only)	Rural Telephone Private Operator	Urban BSNL+MTNL+
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+ Cellular

1	Andaman & Nicobar	21366	23679
2.	Andhra Pradesh	1349749	5111632
3.	Assam	138206	493875
4.	Bihar	396754	1166598
5.	Chhattisgarh	83268	276133
6.	Gujarat	853238	4912553
7	Haryana	393918	1598068
8.	Himachal Prdesh	317600	376240
9.	Jammu & Kashmir	52268	287595
10.	Jharkhand	99132	479015
11.	Karnataka	868628	4683608
12.	Kerala	2135199	3033928
13.	Madhya Pradesh	333261	2412775
14.	Maharashtra	1362840	5937623
15.	North east	105365	300211
16.	Orissa	312255	878340
17.	Punjab	820993	4136005
18.	Rajasthan	628014	2339976
19.	Tamilnadu	816461	4512648
20	Uttaranchal	99706	383174
21.	Uttar Pradesh	676107	5044929
22.	West Bengal	583387	1038610
23.	Kolkatta	0	2865441
24.	Chennai	0	2747477
25.	Delhi	0	6763792
26.	Mumbai	0	6765324

Total 12447715 68569249