

**GOVERNMENT OF INDIA  
PETROLEUM AND NATURAL GAS  
LOK SABHA**

UNSTARRED QUESTION NO:679

ANSWERED ON:23.02.2006

COMPLAINT AGAINST LPG DISTRIBUTORS

Patle Shri Shishupal Natthu;Rawat Shri Ashok Kumar;Shiwankar Shri Maha Deo Rao;Singh Deo Smt. Sangeeta Kumari

**Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:**

- (a) the number of complaints received by the Government against the LPG distributors regarding alleged irregularities during each of the last three years, State-wise ;
- (b) the action taken by the Government against the distributors found indulged in such irregularities ;
- (c) whether the Government has cancelled distributorships on the basis of these complaints during the said period ; and
- (d) if so, the details thereof, State-wise?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS ( SHRI DINSHA PATEL )

(a) & (b) : Since 1.4.2003 and up to January 2006, Public Sector Oil Marketing Companies (OMCs) have received 3509 complaints against their LPG distributors across the country. The State-wise details are at Annex-I. Action against erring distributors has been taken by OMCs in terms of Marketing Discipline Guidelines (MDG) / Distributorship Agreement.

(c) & (d) : During the period from 1.4.2003 to January 2006, OMCs have terminated 24 LPG distributors based on the complaints received against them. The State-wise details are at Annex-II.

**ANNEX-I**

**THE DETAILS OF COMPLAINTS RECEIVED BY OMCs AGAINST LPG DISTRIBUTORS DURING THE LAST THREE YEARS.**

States / UTs Number of complaints

Andhra Pradesh	364
Arunachal Pradesh	1
Assam	4
Bihar	21
Chhattisgarh	19
Delhi	315
Goa	5
Gujarat	230
Haryana	88
Himachal Pradesh	5
Jammu & Kashmir	20
Jharkhand	9
Karnataka	44
Kerala	243
Madhya Pradesh	112
Maharashtra	209
Manipur	-
Meghalaya	1
Mizoram	-
Nagaland	-
Orissa	36
Punjab	116
Rajasthan	98
Sikkim	-
Tamil Nadu	1011
Tripura	-
Uttar Pradesh	365
Uttaranchal	54
West Bengal	131
Andaman & Nicobar	-
Chandigarh	8
Dadra & Nagar Haveli	-

Daman Diu -  
Lakshadweep -  
Pondicherry -  
TOTAL 3509

## ANNEX-II

### THE DETAILS OF LPG DISTRIBUTORSHIPS TERMINATED BY OMCs DURING THE LAST THREE YEARS.

States / UTs Number of complaints

Andhra Pradesh 3  
Arunachal Pradesh -  
Assam 1  
Bihar 1  
Chhattisgarh 1  
Delhi 2  
Goa -  
Gujarat 3  
Haryana -  
Himachal Pradesh -  
Jammu & Kashmir -  
Jharkhand 1  
Karnataka 1  
Kerala 1  
Madhya Pradesh -  
Maharashtra 5  
Manipur -  
Meghalaya -  
Mizoram -  
Nagaland -  
Orissa -  
Punjab 1  
Rajasthan -  
Sikkim -  
Tamil Nadu -  
Tripura -  
Uttar Pradesh 2  
Uttaranchal 1  
West Bengal -  
Andaman & Nicobar -  
Chandigarh 1  
Dadra & Nagar Haveli -  
Daman Diu -  
Lakshadweep -  
Pondicherry -  
TOTAL 24