

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2939
ANSWERED ON:18.08.2004
FUNCTIONING OF TELEPHONE EXCHANGES IN UTTAR PRADESH
Khan Shri Mohammad Tahir

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government is aware that telephone exchanges in rural areas of Sultanpur district especially Irebhar Telephone Exchange remain out of order and its STD facility is also often remains disrupted;
- (b) if so, the steps being taken by the Government to improve working of the said telephone exchanges and by when STD facility is likely to be restored; and
- (c) the details of complaints received and redressals made in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) The telephone exchanges with STD facility in rural areas of Sultanpur district including Kurebhar telephone exchange are working satisfactorily. The details of exchange failure and disruption of STD service in Kurebhar telephone exchange during last one year are as under:-

Sl. No.	Failure		Restoration		Remarks	
	Date	Time (Hrs)	Date	Time (Hrs)		
1.	20.10.03		11.00	20.10.03	18.00	Media failure
2.	24.12.03		10.00	24.12.03	16.00	Media failure
3.	04.02.04		18.00	05.02.04	01.00	Media failure
4.	07.06.04		21.00	08.06.04	10.00	Exchange failure

(b) Does not arise in view of (a) above.

(c) In this regard no complaints was received.