

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2913

ANSWERED ON:18.08.2004

EXCESS BILLING

Chhewang Shri Thupstan

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the consumers under Shargol Exchange in Kargil, Ladakh, have been asked to pay amount from minimum of Rs. 10,000/- to maximum of Rs. 75,000/- without STD facilities;

(b) if so, the reasons for such high and excessive billing; and

(c) the action, if any, initiated by the Government to resolve this excess billing problem?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) Yes, Sir. It is a fact that 129 subscribers under Shargol exchange in Kargil got the bills ranging from Rs. 10000/- to Rs. 75000/- for the billing period (11.7.2003).

(b) This was caused due to a technical fault in the Exchange.

(c) The revised bills have been issued to the subscribers.