

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:3177
ANSWERED ON:23.03.2005
NEGLIGENCE OF CGHS DOCTORS
Renge Patil Shri Tukaram Ganpatrao;Yadav Shri M. Anjan Kumar

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether the Government is aware that the medical officers and other doctors under CGHS are not punctual and do not treat the patients properly ;
- (b) if so, the details thereof ;
- (c) whether the Government proposes to conduct any enquiry in this regard ;
- (d) if so, the details thereof;
- (e) if not, the reasons therefor; and
- (f) the total expenditure incurred on CGHS during the last three years?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH & FAMILY WELFARE (SMT. PANABAKA LAKSHMI)

(a)&(b): The Medical Officers under CGHS are generally punctual and provide treatment to the beneficiaries to the best of their ability. The doctors provide primary healthcare at the dispensary level and provide referral services/follow-up services at the secondary and tertiary level.

(c)to(e): As and when complaints regarding punctuality or misbehaviour against the CGHS doctors are received, these are examined and necessary corrective/follow-up action taken immediately. When required, inquiries are also conducted at various levels in the CGHS Dte. There is an inbuilt mechanism to improve the functioning of CGHS dispensaries by way of inspections, supervision and guidance by Senior Officers of CGHS/Dte. GHS. Necessary instructions are issued from time to time to maintain punctuality and behaviour of the officials in the CGHS dispensaries. Inspection Teams of Senior Officers have been constituted to monitor the functioning of CGHS in all the cities where CGHS is in operation.

(f): The information is given at Annexure-`A`.

ANNEXURE `A`

EXPENDITURE IN RESPECT OF CENTRAL GOVERNMENT HEALTH SCHEME (Rs. in thousands)

DESCRIPTION	BE YEAR 2001-2002			RE YEAR 2001-2002		
	PLAN	NON-PLAN	TOTAL	PLAN	NON-PLAN	TOTAL
OTHERS		75600	1457525	1533125	59475	1320986
SUPPLIES & MATERIALS		28500	1175000	1203500	23500	1489470
PROFESSIONAL SERVICES		15900	487475	503375	7025	642644
TOTAL CGHS DISCRIPTION		120000	3120000	3240000	90000	3453100

DISCRIPTION	RE YEAR 2002-2003			RE YEAR 2002-2003		
	PLAN	NON-PLAN	TOTAL	PLAN	NON-PLAN	TOTAL
OTHERS		58950	1475000	1533950	68400	1346400
SUPPLIES & MATERIALS		48250	1185000	1233250	54400	1565000
PROFESSIONAL		12800	490000	502800	18500	738600
						757100

SERVICES						
TOTAL CGHS	120000	3150000	3270000	141300	3650000	3791300

EXPENDITURE IN RESPECT OF CENTRAL GOVERNMENT HEALTH SCHEME (Rs. in thousands)

DESCRIPTION PLAN	NON-PLAN	BE Year 2003-04		NON-PLAN	R.E. 2003-2004	
		TOTAL	PLAN		TOTAL	
OTHERS	60300	1376400	1436700	70300	1377800	1448100
SUPPLIES & MATERIALS	60000	1265000	1325000	60000	1765000	1825000
PROFESSIONAL SERVICES	19700	618600	638300	19700	1278600	1298300
TOTAL CGHS	140000	3260000	3400000	150000	4421400	4571400

DESCRIPTION PLAN	NON-PLAN	BE YEAR 2004-2005		NON-PLAN	RE YEAR 2004-2005	
		TOTAL	PLAN		TOTAL	
OTHERS	79860	1401400	1481260	154860	1481400	1636260
SUPPLIES & MATERIALS	67440	1000000	1067440	67440	1500000	1567440
PROFESSIONAL SERVICES	17700	2518600	2536300	17700	2500000	2517700
TOTAL	165000	4920000	5085000	240000	54881400	4085140

CONTD../ -

DESCRIPTION PLAN	NON-PLAN	ACTUALS YEAR 2001-2002	
		TOTAL	
OTHERS	56741	1196643	1253384
SUPPLIES & MATERIALS	44962	1608896	1653858
PROFESSIONAL SERVICES	13580	644119	657699
TOTAL CGHS	115283	3449658	3564941

DISCRIPTION PLAN	NON-PLAN	ACTUALS YEAR 2002-2003	
		TOTAL	
OTHERS	89595	1241488	1331083
SUPPLIES & MATERIALS	68705	1782537	1851242
PROFESSIONAL SERVICES	25903	793300	819203
TOTAL CGHS	184203	3817325	4001528

EXPENDITURE IN RESPECT OF CENTRAL GOVERNMENT HEALTH SCHEME (Rs. in thousands)

DESCRIPTION PLAN	NON-PLAN	ACTUALS Year 2003-04	
		TOTAL	
OTHERS	70669	1314978	1385647
SUPPLIES & MATERIALS	100257	2108035	2208292
PROFESSIONAL SERVICES	54275	1323533	1377808
TOTAL CGHS	225201	4746546	4971747

DESCRIPTION PLAN	NON-PLAN	ACTUALS UPTO FEB. 2005	
		TOTAL	

OTHERS	86037	1402127	1488164
SUPPLIES & MATERIALS	56169	1239250	1295419
PROFESSIONAL	14477	2123850	2138327
SERVICES			
TOTAL	156683	4765227	4921910