

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:4117  
ANSWERED ON:20.04.2005  
CONCESSION IN TARIFF BY MTNL  
Singh Kunwar Rewati Raman

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) the details of concession in tariff and other facilities provided to consumers by the MTNL recently;
- (b) the percentage of consumers likely to be benefited by the reduction in tariff rates of STD;
- (c) whether the Government proposes to make local calls free or reduce the tariff rate of calls and rental for the expansion of telephone network; and
- (d) if not, the reasons therefor?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) MTNL has been continuously reviewing rental call charges, registration charges etc for various types of telephone connection (GSM-mobile, Landline, CDMA-mobile etc.) to make them as user friendly as possible to meet the aspiration of various segments of society. MTNL is also announcing various attractive plans, schemes etc. for the benefit of its customers. The details of some concession available on landlines are given in the Annexure.

(b) Reduction in tariff rates of STD are beneficial to all sections of the consumers.

(c) & (d) Revision of tariff is being done from time to time by TRAI and the operators have to forebear these tariffs.

**Annexure**

DETAILS OF CONCESSION AVAILABLE ON LANDLINES

| S. No | Subs Category | Entitled persons/organizations   | Concession available                                 | Documents to be attached (duly attested by Central State Govt. Gazetted Officer) |
|-------|---------------|--|--|--|
| 1.    | 01            | Business   | Nil  |  |
| 2.    | 02            | Residential  | Nil  |  |
| 3.    | 03            | Non-Residential Telephones in Schools/Universities/Colleges/institutions/Homes for ages/orphanage etc. recognized by Govt. | 25% Concession in Rental                             | Recognition in Certificate   |
| 4.    | 04            | Blind Persons  | 50% Concession in Rental                             | Visually blind certificate from CMO of Govt.                                     |
| 5.    | 05            | War Widows/Disabled Soldiers   | 50% Concession in Rental and no installation charges | Hospital Documentary evidence copy of PPO (for war widows)                       |
| 6.    | 06            | Freedom Fighters   | 50% Concession in                                    | Copy of PPO and identity   |

|    |    |   |  |
|----|----|---|--|
|    |    |   | Rental and no card.<br>installation<br>charges   |
| 7. | 07 | Gallantry/President's Police Medal for Gallantry Awardees | No rental and no installation charges<br>Copy of Award letter.   |
| 8. | 08 | Serving DOT employee                                      | Rent free with free calls as available to normal subscribers<br>Service Certificate, Service Book entry proof.   |
| 9. | 09 | Retired DOT employee                                      | No rental and free calls as below<br>Gr.<br>A=1000+Normal free calls<br>Gr.<br>B=500+Normal free calls<br>Gr.<br>C=300+Normal free calls<br>Gr.<br>D=200+Normal free calls<br>Copy of PPO and other documentary proof. |
| 10 | 10 | Senior Citizen  | Rental Rs. 187.50<br>Required 25% rebate in installation charges<br>Age above 65 years. Age proof.   |

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