

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

STARRED QUESTION NO:380
ANSWERED ON:23.12.1999
UTILISATION OF SEAT CAPACITY BY AIR INDIA AND INDIAN AIRLINES
SUSHIL KUMAR SAMBHAJIRAO SHINDE

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether Indian Airlines and Air India have been utilising their seat capacity much below the total capacity available with them;
- (b) if so, the details thereof along with the average capacity that is being utilised vis-a-vis the percentage of the total capacity; and
- (c) the steps taken to increase it?

Answer

THE MINISTER OF CIVIL AVIATION (SHRI SHARAD YADAV)

(a), (b) and (c) : A statement is laid on the table of the House.

Statement in reply to parts (a), (b) and (c) of Lok Sabha Starred Question No. 380 for 23.12.99 regarding utilisation of Seat Capacity by Air India and Indian Airlines.

(a) and (b) :The average seat factors of Indian Airlines and Air India during the year 1998-99 were as follows :-

INDIAN AIRLINES

Domestic : 64.5%
International : 62.3%

AIR INDIA : 66.9%

(c) :Measures such as rationalisation of routes, strengthening of Flying Returns and Frequent Flier Programme, close monitoring of on-time and route performance and improvement in Customer Services etc. have been taken to increase the seat factors.