

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3398
ANSWERED ON:13.03.2003
UNSATISFACTORY STATE OF SANITATION ON RAILWAY STATIONS
SHIVAJI MANE

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the number of complaints regarding pitiable and unsatisfactory state of sanitation on railway stations and passenger trains has increased recently;
- (b) if so, the details and number of such complaints received during the last six months; and
- (c) the action taken or proposed to be taken to improve sanitary condition on railway stations and trains?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

(a) & (b): Complaints received by Railways, on account of poor and unsatisfactory condition of sanitation and cleanliness on Railway stations and in passenger trains, have increased marginally during the recent months. During the period April, 02 to Sept., 02, 179 complaints regarding cleanliness at stations and 294 complaints regarding cleanliness /maintenance of coaches have been received by the Railways.

(c): Various actions taken to improve sanitation on Railway stations and in trains include strengthening of monitoring and supervision, introduction of `Pay and Use` Scheme of toilets, emphasis on mechanized cleaning processes, provision of washable aprons and additional dustbins, regular removal of garbage, spraying of insecticides, repairs to drains, monthly intensive cleaning of coaches, use of high pressure jet cleaning plants at coaching depots and mobile jet cleaning machines at stations enroute, use of improved and eco-friendly cleaning agents, use of various media to educate the passengers & seeking their cooperation to keep Railway areas and trains clean, developing identified stations as `Clean Train Stations` to provide effective enroute cleaning of long distance trains etc.