

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3883
ANSWERED ON:08.08.2002
BUSY PHONES OF RAILWAYS ENQUIRY
ASHOK NAMDEORAO MOHOL

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Government are aware that the telephone numbers 1330 and 1335 giving information regarding train timings and reservations status are engaged for hours;
- (b) whether railways and the MTNL are holding each other responsible for the problems being caused to consumers;
- (c) whether the problems of the consumers is mounting amidst their allegations and counter allegations; and
- (d) the reaction of the Government thereto?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

- (a): No, Sir. However, during peak hours these numbers may get busy for some time but not for hours.
- (b) & (c): No, Sir.
- (d) Does not arise.