

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:3241  
ANSWERED ON:04.02.2004  
HYBRID MAIL SERVICES  
SURESH RAMRAO JADHAV (PATIL)

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the Government had launched Hybrid Mail Services viz e-post and e-bill post last year in certain areas;
- (b) if so, the response of the people towards this services vis-À-vis revenue earned; and
- (c) the time by when these services are likely to be available in the whole country?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SH THIRUNAVUKKARSAR)

(a) e-Post service was launched as a pilot project on 02 August, 2001 in States of Andhra Pradesh, Gujarat, Maharashtra, Goa and Kerala. e-bill Post was launched on 31.1.2002 in Bangalore and Kolkata as a pilot project.

(b) Response of the people towards these services are satisfactory. The revenue generated till now are as follows:

e-bill Post : Rs. 29,99,865.00  
e-Post : Rs. 4,18,686.00

(c) e-Post service is extended to the whole country from 30.1.2004. e-bill post service is available throughout the country to be availed by any Service Provider/Biller.