

**GOVERNMENT OF INDIA
TOURISM AND CULTURE
LOK SABHA**

UNSTARRED QUESTION NO:3031
ANSWERED ON:22.12.2003
SETTING UP OF RECEPTION OFFICES AND CENTRES AT AIRPORTS
AMBATI BRAHMANAIAH

Will the Minister of TOURISM AND CULTURE be pleased to state:

- (a) whether the Government proposes to open reception offices and centres for tourists at all airports in the country;
- (b) if so, the details thereof, State-wise;
- (c) whether the Government would give priority to training people rather than investing funds in the offices; and
- (d) if so, the steps taken by the Government in this regard?

Answer

MINISTER OF TOURISM AND CULTURE (SHRI JAGMOHAN)

(a) and (b): No, Sir. Department of Tourism already have Tourist Information Centres at Major International/Domestic Airports.

(c) and (d): Training manpower in the Tourism Trade is most essential to ensure efficiency and better service. In order to provide trained guides for tourists, Department of Tourism organises guide training courses at regional level. In addition, Department of Tourism has launched a comprehensive scheme `Capacity Building for Service Providers` for providing training to the tourism service providers consisting of small hotels, Dhaba, Restaurants etc. in the unorganised sectors. For this purpose, an amount of Rs. 2 crore has been provided in the year 2003-04.