

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:2514
ANSWERED ON:07.08.2003
PASSENGER INFORMATION AND TELECOMMUNICATION FACILITIES
ANANTA NAYAK

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Government propose to enhance and improve the passenger information and telecommunication facilities at Cuttack and Bhubaneswar railway stations in Orissa;
- (b) if so, the steps taken and proposed to be taken by the Government in that direction; and
- (c) the steps taken/to be taken by the Government to further enhance and improve the passenger information and telecommunication facilities at other railway stations of the country?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

(a) to (c): Various information and telecommunication facilities like Interactive Voice Response System, Manual Enquiry and Electronic Display Board showing trains timings have been provided at Cuttack and Bhubaneswar railway station. It is the constant endeavour of the Railways to enhance and improve the passenger information and telecommunication facilities at the Railway stations which depends upon the level of passenger traffic and feasibility. The provision of these amenities is a continuous process.