

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:180  
ANSWERED ON:03.12.2003  
PERFORMANCE OF WLL SERVICES  
PRABHUNATH SINGH

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the WLL telephone service is not working properly;
- (b) if so, the reasons therefor; and
- (c) the steps being taken by the Government to improve the WLL services?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI PRADHAN)

(a) and (b): Sir, the WLL telephone services of BSNL and MTNL are working satisfactorily. However, in rural areas, there are interruptions in WLL service due to acute shortage of AC main supply resulting in non-charging of WLL handset subscriber terminal battery.

(c) BSNL has taken action to enhance the present two hours talk time & 24 hours stand-by-time of WLL terminals to 8 hours talk time & 100 hours stand-by-time. This will allow the subscribers in rural areas to use the WLL service for 3 to 4 days even if there is no A/C main supply. The field trial of such enhanced battery back up has been done successfully and its commercial deployment is under process.

To improve the WLL service further, MTNL have upgraded the earlier system of IS-95 technology to CDMA 2000 1X technology in Delhi. Similarly, MTNL, Mumbai has taken several initiatives like introduction of toll-free help-lines & separate centers for dealing with handsets problems, new schemes for corporate customers, calling line presentation (CLIP) feature etc.

Apart from the above, the procurement case for 400 lines of CDMA 1X technology each for Delhi and Mumbai is in advance stage of finalisation.