

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:1863  
ANSWERED ON:03.08.2000  
BLACK MARKETING OF RETURNED TICKETS  
AKHILESH YADAV;BHAWANA GAWALI (PATIL)

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether with the nexus of the dealing clerks cancelling the reserved tickets and the touts, a large number of returned tickets are being resold in various parts of the country, particularly in Lucknow;
- (b) if so, whether these black marketeers are also having the blessings of the Chief Commercial Managers (Computer Reservation) particularly in Lucknow;
- (c) if so, whether the Government have enquired into the role of such black marketeers and the Chief Commercial Managers (Computer Reservation); and
- (d) if so, the outcome thereof and action taken thereon?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI DIGVIJAY SINGH)

- (a): No such complaint has been received.
- (b): There is no post of Chief Commercial Manager (Computer Reservation) at Lucknow.
- (c) & (d): Regular checks are conducted by Commercial department, Vigilance department and Police against touts and other anti-social elements in reservation offices besides checks in trains to check reservations on fake names. Checks are also conducted against reservation staff and strict disciplinary action is taken against staff found conniving in malpractices in reservation. Railway Protection Force has also been activated to ensure that such elements are driven away from the railway premises including reservation offices. Checks are also conducted on the premises of authorised Travel Agents to see if any irregularities are being committed by them. Campaigns are launched from time to time through various media for educating the general public to desist from purchasing tickets from unauthorised persons.