

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:2391  
ANSWERED ON:06.08.2003  
DELAY IN CLEARANCE OF MAILS  
ANANTA NAYAK

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether various Branch Post Offices under operation in the official premises in New Delhi are making unnecessary delay in the clearance of money orders, registered letters and other mails;
- (b) if so, the facts thereof;
- (c) whether these Post Offices are keeping the mails pending and are clearing only once in a day or two;
- (d) if so, the reasons therefor; and
- (e) the steps taken to expedite the clearance process and to ensure better postal service?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY  
(THIRUNAVUKKARASAR)

- (a) No, Sir. No Branch Post Office in New Delhi is delaying money orders, registered letters and other mails. All accountable as well as ordinary articles are cleared on the date of their receipt.
- (b) Does not arise in view of (a) above.
- (c) No, Sir. All the mails are cleared on the same day and there is no pendency of mails there.
- (d) Does not arise in view of (c) above.
- (e) Regular visits are made by the field officers to ensure prompt and better services.