

**GOVERNMENT OF INDIA
COMMERCE AND INDUSTRY
LOK SABHA**

UNSTARRED QUESTION NO:1049
ANSWERED ON:28.07.2000
IMPROVEMENT OF ENGINEERING GOODS FOR EXPORT
NEDURUMALLI JANARDHANA REDDY

Will the Minister of COMMERCE AND INDUSTRY be pleased to state:

- (a) whether the Government have recently asked exporters of engineering goods to improve the quality of their products;
- (b) if so, whether exporters have been found exporting sub-standard or inferior quality products;
- (c) if so, the details of such cases came to the notice of the Government during the 1999-2000; and
- (d) the other steps the Government propose to take to check export of only qualitative items?

Answer

MINISTER OF COMMERCE & INDUSTRY(SHRI MURASOLI MARAN)

(a) & (d) :The Government encourages manufacturers and exporters to attain internationally accepted standards of quality for their products. The Government is committed to support and assist trade and industry to launch a nation wide programme on Quality awareness and to promote the concept of total quality management. In the Exim Policy, for instance, due recognition has been given to manufacturers/processors who have acquired ISO 9000(series) or IS/ISO 9000(series) or ISO 14000 (series) or HACCP or WHC GMP or SEI CMM level 2 and above accreditation / certification.

(b) & (c): In the past, some complaints regarding export of inferior quality engineering products were received from foreign buyers. These cases were investigated by the Director General of Foreign Trade but have not been substantiated.