

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:3395  
ANSWERED ON:11.12.2002  
TARGET SET FOR MODERNISATION OF POSTAL SERVICES  
A.P. JITHENDER REDDY

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether it is a fact that Department of Posts failed to achieve physical and financial targets in modernisation of postal services despite availability of funds, which remained unspent;
- (b) if so, the details of targets and achievements during the last three years in the country, State-wise particularly of Andhra Pradesh; and
- (c) the remedial steps taken/ proposed to be taken by the Government in this regard?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. S PASWAN)

(a) Yes, Sir.

(b) During the last three years of the Ninth Five Year Plan an amount of Rs. 196.55 crores approximately was earmarked for various modernisation activities in the Department of Posts. As against this outlay, the Department was able to utilise an amount of Rs. 128.72 crores. However, physical targets for different projects by and large could be achieved.

The information is being maintained activity wise and not state wise. Details of physical targets and financial achievements activity wise are given in Annexure I & II respectively. Separate information regarding Andhra Pradesh will be collected and laid on the Table of the House.

(c) Remedial action that has been taken by the Government is as follows:-

(1) The Department is regularly monitoring and reviewing implementation of various plan activities.

(2) The Government of India has since reviewed the powers of the Secretary to the Government of India in Department of Posts and Para 21(a) of Delegation of Financial Power Rules has been suitably amended thus thereby enabling in quick completion of procedures and formalities before according approval.

**ANNEXURE – I**

**FINANCIAL PERFORMANCE IN NINTH PLAN (LAST 3 YEARS)**

(Rs. in crores)

ACTIVITY	Total	Total
Financial Expenditure Outlay		
UPGRADATION OF TECHNOLOGY		
Installation of ESMOs	10.33	11.22
Installation of VSATs	19.05	8.49
Upgradation of VSATs	0.00	0.00
Facility for centralised upgradation of software	0.70	0.70
PC based Counter machine including SB LANs	31.20	25.85
Modernisation of Post offices	17.95	17.42
Consumables for MPCMs/VSATs	12.00	10.40
Software refinement/consultancy	0.33	0.33

Mechanical equipment	2.70	1.56
Sub Total	94.26	75.97

#### MATERIAL MANAGEMENT

Computerisation of PSDs and networking with directorate	1.61	0.96
Sub Total	1.61	0.96

#### HUMAN RESOURCE DEVELOPMENT

Computer training to officials	3.36	3.15
Sub Total	3.36	3.15

#### MODERNISATION OF MAIL PROCESSING

Mail office modernisation	1.11	1.09
Culling, facing and canceling machine in AMPCs	23.00	11.09
Automatic Integrated Mail Processing System	29.85	1.75
Upgradation of operational equipment for delivery	0.86	0.00
TMO computerisation	1.30	1.01
HRO/DOs computerisation	2.00	1.46
Registration Sorting Office computerisation	2.51	1.59
Upgradation/Expansion of Mailnet	1.17	0.00
International postal system project (Track and Trace-EMS)	0.57	0.55
Computerisation of International Mail Accounting (A/cs at HRO and DAA section of Directorate)	0.51	0.59
Fabrication of new Air brake mail vans	13.02	13.00
Modification of existing RMS Vans and their conversion in air brake	0.07	0.07
Purchase of MMS Vehicles and body building	1.02	0.58
Body building on Chassis purchased earlier	0.06	0.08
Sub Total	77.05	32.86

#### BUSINESS DEVELOPMENT & MARKETING

Computerisation of PPCs/SPCCs in Nodal Offices & Networking	4.74	5.27
Mechanisation of pick up and delivery	0.16	0.09
Mail Networks between BD Dte. and units in the Circles	0.00	0.00
Modernising business office for Speed Post	2.23	1.95
Mass Mailing, inserting and sealing equipment	2.98	2.16
Sub Total	10.11	9.47

#### POSTAL LIFE INSURANCE

Computerisation of RPLI work in Regions	0.10	0.11
Upgradation of computer systems in Circles	0.17	0.17
Sub Total	0.27	0.28

MODERNISATION & DEVELOPMENT OF PHILATELY

Computerisation	2.05	1.45
Tools and equipment for Bureaux	0.32	0.31
Sub Total	2.37	1.76

STREAMLINING OF ADMINISTRATIVE AND FINANCIAL MANAGEMENT

Development of MIS interlinking all regional and Circle head quarters with Directorate	3.00	0.94
Computerisation of various items of work in Postal Accounts Offices and Budget branches in Circles	0.64	0.63
Computerisation of Administrative Branches in Directorate for monitoring and administering Plan programmes	1.59	1.36
Sub Total	5.23	2.93

PUBLIC GRIEVANCES

Customer Care Centres	2.29	1.34
Sub Total	2.29	1.34
Surrender to Central NE Pool NE allocation		
Grand Total	196.55	128.72

ANNEXURE - II

Modernisation Activities in Ninth Plan (Last 3 Years)

ACTIVITY	Total Physical targets in 3 Years	Physical Achievement in 3 Years	Total Physical Total
----------	-----------------------------------	---------------------------------	----------------------

UPGRADATION OF TECHNOLOGY

Installation of ESMOs	1132	1132
Installation of VSATs	150	150
PC based Counter machines including SB LANs	3250	3354
Modernisation Pos	300	430
Head Cancellers	5000	14279
Stamp cancelling machines	60	60
Electronic franking machines	311	311
MATERIAL MANAGEMENT		
Training in systems operation to officials	100	100
HUMAN RESOURCE DEVELOPMENT		
Computer training to officials	15200	40654
MODERNISATION OF MAIL PROCESSING		
Mail office modernisation	67	85
Culling, facing and canceling machine in AMPCs	2	2
Automatic Integrated Mail Processing System	2	0
Upgradation of operational equipment for delivery	250	0
TMO computerisation	14	14
HRO/DOs computerisation	19	21
Registration Sorting Office	12	19

computerisation		
Modernisation of registration delivery system for registered mails	10	0
Upgradation/Expansion of Mailnet	5	0
Fabrication of new Air brake mail vans	28	28
Modification of existing RMS Vans and their conversion in air brake	2	2
Purchase of MMS Vehicles and body building	21	12
Body building on Chassis purchased earlier	8	8

#### BUSINESS DEVELOPMENT & MARKETING

Computerisation of PPCs in Nodal Offices & Networking	124	39
Computerisation of SPCCs	50	47
Mechanisation of pick up and delivery	20	14
Modernising business office for Speed Post	109	75
Mass Mailing, inserting and sealing equipment	67	124

#### MODERNISATION & DEVELOPMENT OF PHILATELY

Computerisation	214	217
Tools and equipment for Bureaux	144	320

#### STREAMLINING OF ADMINISTRATIVE AND FINANCIAL MANAGEMENT

Development of MIS interlinking all regional and Circle head quarters with Directorate	17	17
--	----	----

#### PUBLIC GRIEVANCES

Customer Care Centres	104	103
-----------------------	-----	-----