

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:6376
ANSWERED ON:07.05.2003
REFUND OF SECURITY DEPOSIT
CHARAN DAS MAHANT

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the number of telephone connections disconnected and surrendered by subscribers in South Delhi area particularly in Hauz Khas area during the last six months;
- (b) whether all the above cases have been disposed of by the MTNL and refund amount/security deposit etc. sent to the above subscribers;
- (c) if so, the details thereof;
- (d) if not, the reasons therefor; and
- (e) by when the refund amount is likely to be paid to the subscribers by the MTNL?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY(SHRIMATI S MAHAJAN)

- (a) 11,577 number of telephones were surrendered in all the Exchanges of South Delhi including 1480 in Hauz Khas Exchange during the last 6 months (1.10.2002 to 31.3.2003).
- (b) & (c): Out of 11,577 cases, 8626 cases which include 1189 of Hauz Khas Exchange have been settled so far and 2951 cases which include 291 cases of Hauz Khas Exchange are pending.
- (d) Cases are pending due to non-submission of required documents by the subscribers viz. copy of registration, affidavit etc.
- (e) Cases are being settled expeditiously after receipt of documents from the subscribers.