

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:6435  
ANSWERED ON:07.05.2003  
MOBILE PHONE SERVICE IN PUNJAB  
JAGMEET SINGH BRAR

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the BSNL had received applications from the subscribers for its Mobile Phone Service at Muktsar, Fazilka and Jalalabad in Punjab during the last four mounts;
- (b) if so, the details thereof;
- (c) whether the company had also taken affidavits from the applicants forfeiting their right to complain in the event of unsatisfactory service;
- (d) whether the BSNL mobile service in these cities have not been started while the private operators have started their services;
- (e) if so, the reasons therefor; and
- (f) the action taken/being taken in the matter?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY(SHRIMATI S MAHAJAN)

(a) Yes, Sir.

(b) Many applications were received from the prospective customers of Muktsar, Fazilka and Jalalabad towns of Punjab where BSNL is yet to launch its cellular services. Mobile connections were given to some of them on their request to use the BSNL`s mobile services outside their hometown in the areas where BSNL`s cellular network is operational.

(c) No, Sir. Only a declaration on a plain paper was taken from the subscribers of these towns that they will not complain for non availability of the services there.

(d) to (f) The coverage of mobile service at Muktsar, Fazilka and Jalalabad have been planned and the services are likely to be available by August, 2003.