

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:6398

ANSWERED ON:07.05.2003

OPENING OF NEW POST OFFICES

ALE NARENDRA;BHAN SINGH BHAURA;GANGASANDRA SIDDAPPA BASAVARAJ;NAGMANI

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the number of new post offices, branch post offices proposed to be opened in Andhra Pradesh, Jharkhand, Punjab and Karnataka during the current financial year, district-wise;
- (b) the number of post offices opened in urban and rural areas in these States;
- (c) the funds allocated for the purpose during the current financial year;
- (d) targets set and achieved during the period 2002-2003 in these States; and
- (e) the steps taken by the Government to improve the postal services in these States?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY(SH THIRUNAVUKKARASAR)

(a)to(c): The allocation of targets and funds for opening of new Departmental post offices and branch post offices in Andhra Pradesh, Jharkhand, Punjab and Karnataka during the current financial year is under process. Locations of these offices will be decided by the Circles thereafter, by prioritising proposals justified as per norms.

(d) The details of targets set and achieved during the period 2002-2003 in the States are given in the Annexure.

(e) Existing postal facilities include daily delivery and collection of dak & sale of postage stamps at the doorsteps of customers. Access to other postal facilities is improved by opening new post offices subject to fulfillment of norms and availability of resources, and opening of Panchayat Sanchar Sewa Kendras, where post office is justified as per distance and population norms but not justified as per income norms.

In order to improve existing postal services, various measures have been undertaken, including computerisation of counter facilities in post offices in a phased manner, subject to the availability of resources; extending Speed Post Services to selected places having potential and demand; conducting Mail Surveys on a regular basis to assess quality of mail delivery and initiating corrective measures where necessary.

ANNEXURE

THE DETAILS OF TARGETS SET AND ACHIEVED DURING THE PERIOD 2002-2003 IN ANDHRA PRADESH, JHARK PUNJAB AND KARNATAKA

SL. NO.	NAME OF STATE	TARGET SET FOR OPENING OF NEW POST OFFICES	TARGET ACHIEVED
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1	ANDHRA PRADESH	3	3
2	JHARKHAND	10	8
3	PUNJAB	6	6
4	KARNATAKA	10	9