

**GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA**

UNSTARRED QUESTION NO:573
ANSWERED ON:20.02.2003
FILTER TEST OF PETROLEUM PRODUCTS
UMMAREDDY VENKATESWARLU

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

- (a) whether all the consumers are permitted to ask for `the filter test` in case of any doubts about quality of petrol and diesel;
- (b) if so, whether any record is maintained at petrol pumps showing the number of consumers asked for the filter test;
- (c) the extent to which the Oil PSUs encouraging customers to use and avail of this test when there are suspicions on the quality of petrol and diesel;
- (d) whether the petrol pumps do not allow consumers to test the quality of petrol and diesel; and
- (e) if so, the steps proposed to ensure that consumers should not be deprived of this freely?

Answer

MINISTER OF STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS (SHRI SANTOSH KUMAR GANGWAR)

- (a) : Yes, Sir.
- (b) : No, such record is maintained at petrol pumps.
- (c) : The Oil Marketing Companies periodically organise quality and quantity assurance and customer awareness programmes and issue pamphlets and posters to educate customers on the facilities available at petrol pumps.
- (d) : No such complaint where the customers were denied carrying out filter tests by petrol pumps has been received.
- (e) : Does not arise.