

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:184
ANSWERED ON:19.02.2003
CELLONE SERVICE OF BSNL
BRAJ MOHAN RAM

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the reasons for the poor quality of service being provided by the Cellone Mobile Services of the Bharat Sanchar Nigam Limited in Jharkhand and Bihar Circles as compared to the mobile service of the Reliance Company;
- (b) the reasons for taking much time to activate the Sim Cards of the Cellone Mobile Services including post paid and pre-paid services; and
- (c) the number of Sim Cards including post paid and pre- paid services which have been sold out in Jharkhand circle during the last one month alongwith the number of Sim Cards out of them activated, division-wise?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SRI MATI SUMITRA MAHAJAN)

(a) Cellone services of Bharat Sanchar Nigam Limited (BSNL) in Bihar licensed service area which includes Jharkhand as well are comparable to the one offered by the other private operator in the area, however certain constraints are being faced in a few cities where the services were started on a trial basis using indigenous technology under a pilot project. To provide facilities identically in the entire Bihar licensed service area, continuous attempts/efforts in off-peak time are being made to upgrade the existing equipment, which sometimes do reflect in light disruption of services.

(b) SIMcards for prepaid services are pre-activated. However delays in the post paid services were experienced during the initial period of launch owing to subscriber and credit verification process, initial demand and acquaintance of the operational procedures by the staff.

(c) The details sought are as per annexure.

ANNEXURE

Mobile connection sold and SIM activated during January' 2003

Division	Pre-Paid		Post-Paid	
	Distributed	Activated	Distributed	Activated
Ranchi	498	498	726	726
Jamshedpur	32	32	167	167
Dhanbad	602	602	200	200
Hazaribagh	430	430	705	705
Daltonganj	250	250	167	167
Dumka	320	320	650	650
Total	2132	2132	2615	2615