

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:6394

ANSWERED ON:08.05.2002

SLOWDOWN IN HOUSEHOLD MAIL

B.K. PARTHASARATHI;GUNIPATI RAMAIAH;T.M. SELVAGANAPATHI;UMMAREDDY VENKATESWARLU

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the total volume of household mail has come down from 57 per cent in 1995 to 38 per cent in 2001;
- (b) if so, the details thereof and reasons therefor;
- (c) whether the Department of Posts is examining ways to incorporate information technology into its operations to raise productivity and lower the costs;
- (d) if so, the details thereof,
- (e) whether there is any proposal to corporatise the postal services in the country, and
- (f) if so, the details thereof?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY ( SHRI TAPAN SIKDAR )

(a) & (b): No separate data is maintained on household mails handled by the Department. However, the total domestic mail, both registered and unregistered put together has increased by 1.76 per cent during the period 1995-96 to 2000-2001.

(c) & (d): The Department of Posts has computerized post office counter operations in major post offices in the country by introducing computer based Multipurpose Counter Machines. Also satellite linked terminals have been installed to handle money orders. All these have speeded up counter transactions by increasing productivity, reduced transit time, accounting and manpower costs of the Department.

(e) No, Sir.

(f) Does not arise in view of (e) above.