

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:2628  
ANSWERED ON:31.07.2002  
TOLL FREE NUMBERS IN NATURAL DISASTER MANAGEMENT SERVICES  
UMMAREDDY VENKATESWARLU

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether BSNL has allotted two four digit toll free telephone numbers to natural disaster management services country-wide;
- (b) if so, whether BSNL has issued necessary directions to field areas to implement this order;
- (c) whether any such toll-free numbers have been made operational in the cyclone prone areas of Andhra Pradesh;
- (d) if so, the details thereof and the status of toll-free numbers in coastal Andhra Pradesh; and
- (e) the details of any other facilities BSNL have offered in such natural disaster prone areas?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SRI MATI SUMITRA MAHAJAN)

(a) & (b): Yes, Sir.

(c) & (d): The Toll Free Numbers are yet to be made operational in cyclone prone areas of Andhra Pradesh. District administrations have been requested to complete commercial formalities for provision of Toll Free Numbers.

(e) Normally, INMARSAT Terminals are deployed by BSNL as an immediate measure in the affected districts at the time of Cyclone.