

**GOVERNMENT OF INDIA  
URBAN DEVELOPMENT AND POVERTY ALLEVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:2274  
ANSWERED ON:30.07.2002  
FACILITIES TO DISABLED UNDER DELHI METRO RAIL PROJECT  
PUTTASWAMY GOWDA

**Will the Minister of URBAN DEVELOPMENT AND POVERTY ALLEVIATION be pleased to state:**

- (a) whether the Delhi Metro Rail project is disabled friendly; and  
(b) if so, the special facilities being provided in this project for disabled persons?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT & POVERTY ALLEVIATION ( SHRI O. RAJAGOPAL )

(a): Yes, Sir.

(b): The following special facilities at Metro Stations/in Metro trains are being provided with a view to make Delhi Metro disabled friendly:

(i) For wheel chair commuters:

- Drop off points close to the entry/lift at Metro stations.
- Ramps at the entrance of Metro stations for improving accessibility.
- Lift in Metro stations to facilitate movement from ground to concourse and to platform and vice versa.
- Earmarking of space near the door for wheel chair commuters in identified coaches in Metro trains.
- Necessary provision in public toilets and in circulating areas for use of wheel chair commuters.
- A special gate near the Access Fare Collection Booth at Metro Stations to allow entry from unpaid to paid concourse.

(ii) For visually impaired commuters:

- A dedicated path with tactiles conforming to international norms and specifications.
- Announcement of information regarding train arrivals/departures in Metro stations and in Metro trains.

(iii) For hearing impaired commuters:

- Public information display boards at Metro stations.