

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3649
ANSWERED ON:07.08.2002
TELEPHONE SERVICES
RAVI PRAKASH VERMA

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the number of places in Uttar Pradesh especially district Kheri (Lakhimpur) where STD and Local telephone services remained disrupted since January, 2002, till date;
- (b) the reasons for disruption of telephone service; and
- (c) the steps taken by the Government to provide better telephone services in the State?

Answer

THE MINISTER OF STATE IN THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRIMATI S MAHAJAN)

(a) & (b): Sir, STD and local telephone services in Uttar Pradesh especially district Kheri (Lakhimpur) remained generally satisfactory during the period. However, with the implementation of reduced STD tariff with effect from 14.01.2002, there has been substantial increase in traffic resulting in traffic congestion on some routes initially. With the augmentation of junctions on most of the congested routes, the condition has improved. In order to increase the number of junctions for further improvement in STD services in Lakhimpur Kheri, new technology Trunk Automatic Exchange (TAX) of 5000 junctions capacity and augmentation of OFC media in the district has been planned in this financial year.

(c) Following decisions have been taken for implementation in a phased manner for providing better telephone services in the state:

- i) All exchanges have been upgraded/replaced by reliable digital Electronic exchanges.
- ii) Providing reliable transmission media (OFC/UHF) to more and more number of exchanges in a phased manner
- iii) Augmentation of transmission media wherever required as per traffic justification.
- iv) Opening of more and more remote lines units in order to reduce the size of the outdoor cable network plan up to the subscriber premise which is a main contributor to the fault rate.
- v) Introduction of wireless in local loop technology and digital line concentrator in the network
- vi) Use of 5 pair PIJF cable in place of drop wire to reach the subscriber premises.
- vii) Providing maintenance free battery sets and standby generators/ portable generators in rural exchanges to overcome the long duration power breakdowns
- viii) Computerization of fault repair services in more and more exchanges for better monitoring of faults.