

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

STARRED QUESTION NO:42  
ANSWERED ON:17.07.2002  
MOBILE TELEPHONES BY BSNL  
BHIM PRASAD DAHAL;RAVI PRAKASH VERMA

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) the number of mobile telephones released by BSNL during the current year so far;
- (b) the target fixed by BSNL for providing mobile phone connections during the year 2002-2003;
- (c) the number of complaints received from the consumers for defective service; and
- (d) the steps taken to improve the services?

**Answer**

THE MINISTER OF PARLIAMENTARY AFFAIRS AND COMMUNICATIONS & INFORMATION TECHNOLOGY (SHRI PF MAHAJAN)

(a) to (d): A Statement is laid on the Table of the House.

STATEMENT TO BE LAID ON THE TABLE OF LOK SABHA IN RESPECT OF PARTS (a) TO (d) OF LOK SABHA STAI QUESTION NO. 42 FOR 17TH JULY, 2002 REGARDING MOBILE TELEPHONES BY BSNL.

- (a) BSNL has not yet started mobile phone services on a large scale, however a C-DOT pilot project has been started. The number of mobile telephones released from this pilot project during the current financial year till 30.06.2002 is 8450.
- (b) Target fixed for the current financial year by BSNL is 24 lakhs mobile phone connections countrywide on the Main GSM Cellular Project.
- (c) & (d): Some complaints on network problems and service interruptions regarding this pilot project are being received from Bihar and West Bengal where the services are presently operational. BSNL is continually interacting with C-DOT and ITI for improving the software and hardware related problems. Significant improvements are there and further modifications are being carried out.