

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:6434
ANSWERED ON:08.05.2002
TELEPHONE CONNECTIONS IN HARYANA
KAILASHO DEVI

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the number of complaints regarding non functioning of telephones have been received in Haryana from January 1,2001 to till date, district -wise;
- (b) the steps taken by the Government to improve the telephone system;
- (c) the number of applications are pending for telephone connection and the time by which the waiting list likely to be cleared; and
- (d) the target to allot new connection during 2002-2003?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI TAPAN SIKDAR)

(a) Sir, details of number of complaints regarding non- functioning of telephones received in Haryana from January1, 2001 to till date, district wise is enclosed at Annexure.

(b) Following steps are taken to improve the telephone system:

- (i) Upgradation of external plant
- (ii) Use of 5 pair cable and 5 pair internal Distribution Point Box to reduce the length of drop wire.
- (iii) Computerisation of Fault Repair Service
- (iv) More and more RLUs/RSUs are opened to reduce the Cable Network, hence reducing fault liability
- (v) Monitoring of fault at higher level

(c) Sir, as on 31.3.2002, waiting list is 75690. This will be cleared during 2002-03 subject to availability of equipment.

(d) Sir, during 2002-2003 there is a target to provide 1,55,000 land line telephones along with 8000 connections on Wireless in Local Loop and 68,000 Cellular Mobile Connections in Haryana.

ANNEXURE

District wise details of complaints regarding non-functioning of Telephones in Haryana

Sl. No.	District	Number of complaints from January 1, 2001 to till date
---------	----------	--

1	Ambala	180262
2	Bhiwani	90535
3	Faridabad	352915
4	Fatehabad	28917
5	Gurgaon	195007

6	Hissar	87269
7	Jhajjar	60388
8	Jind	71481
9	Kaithal	90314
10	Karnal	171690
11	Kurukshetra	80692
12	Mohindergarh	23201
13	Panchkula	21200
14	Panipat	227606
15	Rewari	30754
16	Rohtak	120700
17	Sirsa	64712
18	Sonepat	95027
19	Yamuna Nagar	96586

Total 2089256