

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:6345  
ANSWERED ON:08.05.2002  
TELEPHONE ADALATS  
BALIRAM

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) the dates on which the Telephone Adalats were held in each district of Uttar Pradesh, Madhya Pradesh and Delhi during the last two years;
- (b) the number of cases registered and disposed off during the said period, district-wise; and
- (c) the rules framed for holding the Telephone Adalats and the details of the incentives being provided to the telephone consumers?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SIKDAR)

(a) The dates on which the Telephone Adalats were held in each Telecom District of Uttar Pradesh (East and West), Madhya Pradesh Telecom Circles and Mahanagar Telephone Nigam Ltd., Delhi during the last two years are given in the Annexure.

(b) The number of cases registered and disposed off during the said period district wise in respect of Uttar Pradesh (East and West) and Madhya Pradesh Telecom Circles are given in the Annexure.

In Delhi, 18 Telephone Adalats were held during 1.4.2000 to 31.3.2001 wherein 1467 cases were received, out of which 1439 cases were settled and during 1.4.2001 to 31.3.2002, 11 Telephone Adalats were held wherein 627 cases were received, out of which 622 cases were settled.

(c) The Telephone Adalat in Mahanagar Telephone Nigam Limited (MTNL) is held under the aegis of Delhi Legal Service Authority and for every Adalat they nominate sitting/retired Distt. & Session Judge. The said Presiding Officer is assisted by a Senior Administrative Grade (SAG) level officer of MTNL and they endeavor to dispose off the cases. The Adalat is governed by provision of National Legal Service Authority Act, 1987. The cases are settled on mutual agreement basis.

In Bharat Sanchar Nigam Limited (BSNL) Telephone Adalats are held once in two months at Telecom District level and once in three months at Telecom Circle level.

No incentives are provided. However, based on justification/merit of individual cases rebate is granted by the Adalats.

**ANNEXURE**

**DATES OF TELEPHONE ADALATS IN THE YEAR 2000-01 IN THE TELECOM DISTRICTS OF UP (E) TELECOM CIRCLE**

S. No	Name of Telecom Districts	Dates of Telephone Adalats
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1.	Allabhabad	10.6.00,16.9.00,16.12.00,24.3.01
2.	Azamgarh	6.6.00,26.9.00,6.12.00,27.2.01,7.3.01
3.	Baharaich	15.5.00,16.11.00,17.2.01
4.	Ballia	4.6.00, 12.11.00,3.3.01
5.	Banda	NIL
6.	Barabanki	30.6.00,19.9.00,12.12.00,16.3.01
7.	Basti	NIL

8.	Etawah	17.5.00,8.8.00,17.2.01
9.	Faizabad	29.6.00,27.12.00,15.3.01
10	Farrukhabad	11.3.00,8.6.00,31.11.00,19.3.01
11	Fatehpur	NIL
12	Ghazipur	NIL
13	Gonda	8.11.00,13.11.00,222.01,23.2.01
14	Gorakhpur	25.7.00
15	Hamirpur	0
16	Hardoi	0
17	Jaunpur	0
18	Jhansi	24.4.00
19	Kanpur	31.05.00, 7.2.01
20	Lakhimpur	23.8.00,13.12.00
21	Lucknow	24.6.00,30.9.00,20.1.01
22	Manipur	0
23	Mau	29.6.00,5.1.00,28.2.01,23.3.01
24	Deoria	0
25	Mirzapur	15.2.01
26	Orai	0
27	Pratapgarh	0
28	Rai-Bareilly	17.1.01,12.3.01
29	Shahjahanpur	17.5.00, 2.12.00
30	Sitapur	24.5.01
31	Sultanpur	17.2.00,30.8.00, 14.3.01
32	Unnao	30.5.00,29.8.00,9.2.01
33	Varanasi	5/00,10/00,1/01

#### DATES OF TELEPHONE ADALATS IN THE YEAR 2001-02 IN THE TELECOM DISTRICTS OF UP (E) TELECOM CIRCLE

S.N	Name of o Telecom Districts	Dates of Telephone Adalats
1.	Allahabad	25.5.01,28.7.01,29.9.01,19.1.02,23.3.2002
2.	Azamgarh	27.7.01,18.10.01,22.01.02,20.3.02
3.	Baharaich	16.5.01,26.7.01,15.9.01,16.11.01,28.1.02,14.3.02
4.	Ballia	30.8.01,12.11.01,9.2.02
5.	Banda	10.8.01,5.9.01,29.9.01,8.12.01,8.2.02,15.3.02
6.	Barabanki	17.5.01,14.7.01,26.9.01,28.11.01,29.1.02
7	Basti	28.6.01,27.7.01,25.9.01,20.11.01,21.1.02,23.3.02
8.	Etawah	20.5.01,28.7.01,10.10.01,17.1.02,26.2.02,27.3.02
9.	Faizabad	30.5.01,17.8.01,29.12.01,23.3.02
10	Farrukhabad	13.6.01,30.8.01,29.12.01,19.1.02
11	Fatehpur	7.09.01,7.12.01,7.3.02
12.	Ghazipur	20.9.01,28.11.01,29.1.02
13.	Gonda	22.5.01,29.5.01,7.8.01,16.8.01,20.12.01,21.12.01
14.	Gorakhpur	20.10.01,15.12.01
15.	Hamirpur	13.6.01,29.9.01,13.11.01,20.11.01,5.12.01,20.12.01,15.02.02
16	Hardoi	11.7.01,24.9.01,12.12.01,20.2.02
17	Jaunpur	20.9.01,26.12.01,5.2.02,5.3.02
18	Jhansi	31.8.01,28.12.01,19.1.02,25.1.02,7.2.02,9.2.02,20.2.02,22.2.02,27.2.02
19	Kanpur	13.6.01,29.8.01,12.11.01,13.2.02
20	Lakhimpur	30.5.01,30.7.01,21.9.01,27.12.01
21	Lucknow	21.4.01,18.8.01,3.11.01,4.1.02,27.3.02
22	Mainpuri	25.10.01,27.10.01,5.2.02,7.2.02
23	Mau	15.6.01,24.9.01,5.12.01,21.1.02,26.3.02
24	Deoria	5.12.01,29.1.01,23.3.02

25	Mirzapur	2.8.01,20.11.01,15.1.02,15.3.02
26	Orai	22.5.01,24.7.01,12.10.01,11.12.01.12/2,19.3.02
27	Pratapgarh	5.7.01,30.8.01,23.11.01,20.1.02,22.3.02
28	Rai-Bareilly	11.5.01,26.7.01,10.9.01,20.11.01,30/1,15.3.02
29	Shahjahanpur	18.5.01,1.9.01,19.1.02
30	Sitapur	21.2.02
31	Sultanpur	13.6.01,28.8.01,4.10.01,12.12.01,30.1.02,20.3.02
32	Unnao	30.5.01,7.8.01,27.9.01,31.1.02,27.2.02
33.	Varanasi	5/01,9/01,1/02,3/02

DATES OF TELEPHONE ADALATS HELD IN UP(W) TELECOM CIRCLE DURING YEARS 2000-01 AND 2001-02.

Telecom Distt.	Dates For 2000-01	Dates For 2001-02
Agra	19/12/00	30/5/01,28/8/01,16/1/02
Aligarh	24/3/01	14/9/01
Bareilly	+	23/6/01,19/9/01,6/2/02
Badaun	26/4/01,10/6/01,19/8/01	01/04/01, 06/01,08/01
Bijnore	9/5,28/6,23/8,22/10,20/12,26/2	3/6/01,10/8/01,15/11
Bulandshahar	+	22/8/01,28/11/01
Etah	20/8/00	30/5/01,20/8/01,7/12/01,20/3/02
Ghaziabad	23/3/01	28/5/01,28/8/01,28/12/01
Meerut	10/8/00,16/3/01	30/5/01,5/10/01,11/3/02
Mathura	8/6/00,30/8/00	4/1/02,27/3/02
Moradabad	18/8/00,2/1/01	15/6,17/7,30/8,20/11,21/1
Muzaffarnagar	8/7/00	26/5,20/9,27/11,24/1,19/3
Noida	5/7/00,20/9/00,20/11/00,15/1/01	14/3/02
Pilibhit	+	25/1/02
Rampur	17/5/00,15/2/01	28/5/01,9/8/01,20/12/01
Saharanpur	31/3/00,28/11/00	24/5/01,30/8/01

+ = Telephone Adalats not held

Dates of Telephone Adalats held in Madhya Pradesh Circle in year 2000-01 and 2001-02

S.N	SSA	The dates on which the Telephone Adalats were held in year 00-01	The dates on which the Telephone Adalats were held in year 01-02
1.	BALAGHAT	+	23.7.01, 7.12.2.01, 18.2.02,19.3.02
2.	BETUL	+	31.7.01, 28.9.01,23.11.01, 31.12.1,15.2.02, 29.3.02
3.	BHOPAL	22.6.00, 28.12.00	29.6.01, 28.8.01, 15.10.01, 19.12.01, 26.2.02
4.	CHHATARPUR	+	12.7.01, 14.9.01, 8.11.01, 27.12.01, 8.2.02, 19.3.02
5.	CHHINDWARA	5.03.00, 6.6.00, 18.10.00	15.5.01, 6.8.01, 24.10.01, 20.12.01, 8.3.02
6.	DAMOH	10.10.00	8.11.01, 7.12.01, 30.1.02, 25.2.02, 27.3.02
7.	DEWAS	18.5.00, 12.2.01	27.4.01, 29.6.01, 24.8.01,1.11.01, 27.12.01, 28.2.02

8.	DHAR	24.4.00	3.5.01, 26.9.01, 5.11.01, 20.12.01, 30.01.02, 1.3.02
9.	GUNA	+	4.5.01, 24.8.01, 26.9.01, 28.11.01, 16.1.02, 11.3.02
10	GWALIOR	26.5.00, 3.11.00,	21.6.01, 11.9.01, 21.12.01,
	5.2.01, 30.3.01	28.1.02, 27.2.02, 20.3.02	
11	HOSANGABAD	14.7.00, 19.2.01,	6.7.01, 28.8.01,
	28.3.01	29.9.01, 27.11.01, 30.1.02, 28.2.02	
12	INDORE	1.6.00, 2.9.00	28.5.01, 19.7.01, 18.9.01,
	20.11.01, 21.1.02, 26.3.02		
13	JABALPUR	7.6.00, 5.12.00,	31.5.01, 25.9.01, 29.11.01,
	23.1.01, 22.3.01	22.2.02	
14	JHABUA	+	23.4.01,
	26.9.01, 20.11.01, 22.1.02, 29.5.02, 20.3.02		
15	KHANDWA	7.6.00, 16.10.00,	29.6.01, 20.8.01, 29.9.01, 16.11.02.01, 18.1.02, 21.3.02
16	KHARGONE	18.8.00, 20.10.00, 2	20.6.01, 21.7.01, 14.9.01, 4.1.0
	3.2.01, 24.3.01	2, 22.2.02, 22.3.02	
17	MANDLA	+	30.7.01, 27.9.01, 30.10.01, 5.12.01, 13.2.02
18	MANDSOUR	14.9.00, 20.12.00	5.7.01, 28.9.01, 31.10.01, 28.12.01, 25.2.02
19	MORENA		18.7.01
20	NARSINGHPUR	19.6.00, 28.9.00, 12	28.8.01, 20.11.01, 13.12.01, 16.1.01
		.1.01	1.02, 12.2.02, 14.3.02
21	PANNA	+	+
22	RAISEN	+	+
23	RAJGARH	+	21.11.01
24	RATLAM	7.6.00, 4.1.01	30.4.01, 8.8.01, 8.11.01, 15.1.02, 15.3.02
25	REWA	4.4.00	17.1.01, 17.5.01, 8.8.01, 16.10.01, 5.3.02
26	SAGAR	+	30.7.01, 28.9.01, 20.11.01, 21.1.02, 1.2.02
27	SATNA	+	30.5.01, 10.8.01, 25.9.01, 20.11.01, 25.1.02, 22.3.02
28	SEONI	+	8.8.01, 28.9.01, 27.11.01, 22.1.02, 5.3.02, 27.3.02
29	SHAHDOL	23.6.00, 28.12.00, 2	29.6.01, 17.7.01, 21.09.01, 21.1.02, 21.1.02, 21.3.02
30	SHAJAPUR	6.7.00	22.2.02
31	SHIVPURI	27.6.00	29.8.01, 27.11.01, 7.12.01, 8.1.02, 15.2.02, 26.3.02
32	SIDHI	+	10.9.01
33	UJJAIN	20.4.00, 25.7.00, 24	22.5.01, 20.7.01, 30.8.01, 6.11.01, 11.00, 23.3.01
		01, 20.1.02, 20.3.02	
34	VIDISHA	6.3.01	15.5.01, 25.7.01, 24.9.01, 27.11.01, 24.1.02, 22.3.02

+ = Telephones Adalat not held

Dates of Telephone Adalats in the year 2000-01 and 2001-02 in MTNL, Delhi

Sl. No.	Date on which Telephone Adalats were held during	Date on which Telephone Adalats were held during
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1.4.2000 to 31.3.2001	1.4.2001 to 31.3.2002
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1	2.4.2000	22.4.2001
2	23.4.2000	8.7.2001
3	14.5.2000	22.7.2001
4	28.5.2000	19.8.2001

5	2.7.2000	26.8.2001
6	16.7.2000	16.9.2001
7	30.7.2000	30.9.2001
8	6.8.2000	21.10.2001
9	20.8.2000	28.10.2001
10	27.8.2000	16.12.2001
11	15.10.2000	23.12.2001
12	22.10.2000	-
13	3.12.2000	-
14	17.12.2000	-
15	18.2.2001	-
16	25.2.2001	-
17	18.3.2001	-
18	25.3.2001	-

NUMBER OF CASES REGISTERED AND DISPOSED OFF IN THE YEAR 2000-01  
& 2001-02 IN UP (E) TELECOM CIRCLE

S. No	Name of Telecom Districts	No of cases Registered	No of cases Disposed off	No of cases Received	No of Cases Disposed off
2.	Azamgarh	228	228	327	327
3.	Baharai	42	42	29	29
4.	Ballia	38	33	22	20
5.	Banda	NIL	NIL	143	67
6.	Baraban	102	102	130	130
ki					
7	Basti	NIL	NIL	337	337
8.	Etawah	19	19	40	40
9.	Faizaba	34	32	113	104
d					
10	Farrukh	59	59	94	94
abad					
11	Fatehpu	NIL	NIL	5	5
r					
12	Ghazipu	NIL	NIL	24	24
.	r				
13	Gonda	70	69	90	79
.					
14	Gorakhp	10	10	70	39
.	ur				
15	Hamirpu	0	0	20	20
.	r				
16	Hardoi	0	0	36	36
17	Jaunpur	0	0	22	22
18	Jhansi	67	67	839	839
19	Kanpur	121	101	202	182
20	Lakhimp	3	3	23	23
ur					
21	Lucknow	375	375	245	245
22	Manipur	0	0	29	29
23	Mau	89	64	143	98
24	Deoria	0	0	96	50
25	Mirzapu	1	1	8	8
r					
26	Orai	0	0	22	22
27	Pratapg	0	0	84	54
arh					
28	Rai-	3	3	10	10
Bareli					

29	Shahjahanpur	18	18	37	37
30	Sitapur	3	3	1	1
31	Sultanpur	0	0	27	21
32	Unnao	10	10	39	39
33	Varanasi	17	17	21	21
	Total	1348	1295	3388	3112

**NUMBER OF CASES REGISTERED AND DISPOSED OFF IN TELEPHONE ADALATS HELD IN UP (W) TELECOM CIRCLE DURING 2000-01 AND 2001-02**

Telecom Distt.	Year 2000-01		Year 2001-02	
	No of Registered	No of Disposed off	No of Cases Registered	No of Cases disposed off
Agra	57	57	45	291
Aligarh	54	54	54	21
Bareilly	0	0	0	141
Badaun	68	68	68	0
Bijnore	20	20	20	47
Bulandshahar	0	0	0	41
Etah	16	16	16	58
Ghaziabad	58	58	58	67
Meerut	64	64	64	25
Mathura	15	15	12	19
Moradabad	31	31	18	118
Muzaffarnagar	24	24	24	76
Noida	0	0	0	70
Pilibhit	0	0	0	3
Rampur	6	6	5	24
Saharanpur	0	0	0	54
Total	413	413	384	1079

**Dates of Telephone Adalats held in Madhya Pradesh Circle in year 2000-01 and 2001-02**

S.N	SSA	The dates on which the Telephone Adalats were held in year 00-01	The dates on which the Telephone Adalats were held in year 01-02
1.	BALAGHAT	23.7.00, 7.12.00, 18.2.01, 19.3.01	23.7.01, 7.12.01, 18.2.02, 19.3.02
2.	BETUL	31.12.00, 15.2.01, 29.3.01	31.7.01, 28.9.01, 23.11.01, 31.12.01, 15.2.02, 29.3.02
3.	BHOPAL	22.6.00, 28.12.00	29.6.01, 28.8.01, 15.10.01, 19.12.01, 26.2.02
4.	CHHATARPUR	27.12.00, 8.2.01, 19.3.01	12.7.01, 14.9.01, 8.11.01, 27.12.01, 8.2.02, 19.3.02
5.	CHHINDWARA	5.03.00, 6.6.00, 18.10.00	15.5.01, 6.8.01, 24.10.01, 20.12.01, 8.3.02

6. DAMOH 10.10.00 8.11.01, 7.12.01, 30.1.02,  
25.2.02, 27.3.02

7 DEWAS 18.5.00, 12.2.01 27.4.01, 29.6.01,  
24.8.01, 1.11.01, 27.12.01,  
28.2.02

8. DHAR 24.4.00 3.5.01, 26.9.01, 5.11.01,  
20.12.01, 30.01.02, 1.3.02

9. GUNA + 4.5.01, 24.8.01, 26.9.01,  
28.11.01, 16.1.02, 11.3.02

10 GWALIOR 26.5.00, 3.11.00, 21.6.01, 11.9.01, 21.12.01,

5.2.01, 30.3.01 28.1.02, 27.2.02, 20.3.02

11 HOSANGABAD 14.7.00, 19.2.01, 6.7.01, 28.8.01,  
28.3.01 29.9.01, 27.11.01, 30.1.02,  
28.2.02

12 INDORE 1.6.00, 2.9.00 28.5.01, 19.7.01, 18.9.01,  
20.11.01, 21.1.02, 26.3.02

13 JABALPUR 7.6.00, 5.12.00, 31.5.01, 25.9.01, 29.11.01,  
23.1.01, 22.3.01 22.2.02

14 JHABUA + 23.4.01,  
26.9.01, 20.11.01, 22.1.02, 29.5  
.02, 20.3.02

15 KHANDWA 7.6.00, 16.10.00, 29.6.01, 20.8.01, 29.9.01, 16.11  
10.2.01 .01, 18.1.02, 21.3.02

16 KHARGONE 18.8.00, 20.10.00, 2 20.6.01, 21.7.01, 14.9.01, 4.1.0

3.2.01, 24.3.01 2, 22.2.02, 22.3.02

17 MANDLA + 30.7.01, 27.9.01, 30.10.01, 5.12  
.01, 13.2.02

18 MANDSOUR 14.9.00, 20.12.00 5.7.01, 28.9.01, 31.10.01, 28.12  
.01, 25.2.02

19 MORENA 18.7.01

20 NARSINGHPUR 19.6.00, 28.9.00, 12 28.8.01, 20.11.01, 13.12.01, 16.  
R .1.01 1.02, 12.2.02, 14.3.02

21 PANNA + +

22 RAISEN + +

23 RAJGARH + 21.11.01

24 RATLAM 7.6.00, 4.1.01 30.4.01, 8.8.01, 8.11.01, 15.1.0  
2, 15.3.02

25 REWA 4.4.00 17.1.01, 17.5.01, 8.8.01, 16.10.  
01, 5.3.02

26 SAGAR + 30.7.01, 28.9.01, 20.11.01, 21.1  
.02, 1.2.02

27 SATNA + 30.5.01, 10.8.01, 25.9.01, 20.11  
.01, 25.1.02, 22.3.02

28 SEONI + 8.8.01, 28.9.01, 27.11.01, 22.1.  
02, 5.3.02, 27.3.02

29 SHAHDOL 23.6.00, 28.12.00, 2 29.6.01, 17.7.01, 21.09.01, 21.1

3.2.01 1.01, 21.1.02, 21.3.02

30 SHAJAPUR 6.7.00 22.2.02

31 SHIVPURI 27.6.00 29.8.01, 27.11.01, 7.12.01, 8.1.  
02, 15.2.02, 26.3.02

32 SIDHI + 10.9.01

33 UJJAIN 20.4.00, 25.7.00, 24 22.5.01, 20.7.01, 30.8.01, 6.11.  
.11.00, 23.3.01 01, 20.1.02, 20.3.02

34 VIDISHA 6.3.01 15.5.01, 25.7.01, 24.9.01, 27.11  
.01, 24.1.02, 22.3.02

+ = Telephones Adalat not held