

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:792  
ANSWERED ON:06.03.2002  
COLLECTION OF BILLS  
S. SAIDUZZAMAN

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether Government propose to embark on new project for collection of all manner of Bills and payments from consumers;
- (b) if so, the details thereof;
- (c) whether the Government are also considering to introduce collection of payments by cheques from the premises specially in case of Senior Citizens; and
- (d) if so, the details thereof?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SIKDAR)

- (a) There is no proposal with MTNL/BSNL, the two-telecom service providing govt. undertakings, to embark on new projects for the collection of telephone bills and payments from telephone consumers.
- (b) Does not arise.
- (c) & (d): There is no such proposal. However, the collection of telephone bills have been allowed through various branches of nationalized banks and a large network of post offices. This is in addition to bill payment facilities available at Customer Service Centres, Departmental Cash Counters and Telegraph Offices. Payment of telephone bills through the Voluntary Deposit Scheme and the Electronic Clearing Scheme are also available. In the case of MTNL, additional facilities of payment by Credit Cards, through Indian Oil Outlets, Internet and Phone Banking are also available.