

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:3386
ANSWERED ON:13.08.2001
DELAYING OF INDIAN AIRLINES FLIGHT CD - 7278
ABUL HASNAT KHAN;BASUDEB ACHARIA

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether Indian Airlines Flights CD-7278 bound for Kolkata-Bhubaneswar-Hyderabad on May 22, 2001 was over booked by the Airport officials at Bhubaneswar;
- (b) if so, the details and the reasons therefor;
- (c) whether passengers with confirmed tickets were off-loaded by the Indian Airlines Staff and others were given the seats with the result that the flight was delayed;
- (d) if so, the reasons therefor; and
- (e) the action that has been taken against the concerned officials and the steps being taken to ensure that such incidents are not repeated in the future?

Answer

THE MINISTER OF CIVIL AVIATION (SHRI SHARAD YADAV)

(a),(b),(c),(d) and (e): Flight CD-7278 (Kolkata-Hyderabad-Bhubaneswar) on 22.5.2001 was not overbooked. However, on 19.05.2001, this flight was overbooked by 7 seats i.e. 4 from Kolkata and 3 from Bhubaneswar. As such, certain passengers were denied boarding initially. But on arrival of the aircraft, the staff on leave were off loaded and the confirmed passengers were accepted. Concerned Indian Airlines officials at Kolkata and Bhubaneswar have been suitably reprimanded.