

**GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA**

UNSTARRED QUESTION NO:4524
ANSWERED ON:24.04.2000
TELEPHONE ADALATS IN TAMIL NADU
SUDARSANA E.M. NATCHIAPPAN

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) The number of telephone adalats held in Tamil Nadu during the last three years till date;
- (b) The number of cases received and the number out of those settled by each of these adalats; and
- (c) The details of relief provided to the telephone subscribers?

Answer

MINISTER OF STATE FOR COMMUNICATIONS
(SHRI TAPAN SIKDAR)

- (a) The number of telephone adalats held during the last three years in Tamil Nadu is as follows:

1997-98	48
1998-99	64
1999-2000	69

- (b) The number of cases received and the number of cases settled in these adalats is as under:

Cases received	cases settled	
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1997-98	1239	1239
1998-99	1552	1552
1999-2000	1584	1584

- (c) Complaints in respect of new telephone connections, shifts, refund on closure of telephones, rental rebates, excess metering complaints have been looked into and settled in Adalats. Monetary relief was provided wherever justified.