

**GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA**

UNSTARRED QUESTION NO:1921
ANSWERED ON:29.11.2001
RATIONALISATION OF CUSTOMER BASE LPG DISTRIBUTORSHIP
N.T. SHANMUGAM

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether the Government are aware that new LPG distributors are suffering from inadequate customer base whereas the oil distributors are having too many customers ; and

(b) if so, the steps taken to rationalize the customer base of distributors of various Oil Companies within the same area?

Answer

MINISTER OF STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS (SHRI SANTOSH KUMAR GANGWAR)

(a) & (b) Public Sector Oil Marketing Companies are under instructions to carry out restructuring of different markets on the basis of the viability norms for different markets and to provide complaint free & efficient service to the customers as per their requirements.