

**GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA**

UNSTARRED QUESTION NO:3196
ANSWERED ON:13.08.2001
TELEPHONE SERVICES
RAVI PRAKASH VERMA

Will the Minister of COMMUNICATIONS be pleased to state:

to the reply given to the Unstarred Question No. 4463 dated December 18, 2000 regarding out of order STD and Local Telephone services and state:

- (a) whether the information has since been collected;
- (b) if so, the details thereof;
- (c) if not, the reasons therefor; and
- (d) the time by which the said information is likely to be collected and laid on the table of the House?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) & (b): Sir, the implementation report in respect of assurance given to Lok Sabha for the above said question has since been sent to the Lok Sabha. A copy of the same is enclosed.

(c) & (d): Not applicable in view of (a) & (b) above.

Annexure -A

(a) Sir, STD and local telephone services in Uttar Pradesh especially district Khiri (Lakhimpur) remained generally satisfactory during the period.

(b) Yes, Sir. However, telephone services were affected on 23.03.2000 & 19.09.2000 in Mohanlal Ganj Exchange (Lucknow) and Aurangabad Exchange in Khiri.

(c) The telephone services were affected during 2300 Hrs to 2400 Hrs on 23.03.2000 & from 0900 Hrs to 2100 Hrs on 19.09.2000 in Mohanlal Ganj Exchange and for 12 Hrs. in Aurangabad Exchange in Lakhimpur Khiri.

(d) The reasons for interruption of telephone services in Mohanlal Ganj Exchange are:

- i) Due to change over of Exchange Equipment,
- ii) Due to damage of OFC cable and in Lakhimpur Khiri due to leakage of A.C. Mains affecting some of the cards of the exchange. However, immediate action was taken to restore the telephone services in both Exchanges.

Following decisions have been taken for implementation in a phased manner for providing better telephone services in the state:

- i) Opening of more and more remote lines units in order to reduce the cable network up to the subscriber premises which is a main contributor to the fault rate
- ii) Introduction of wireless in local loop technology and digital line concentrator in the network
- iii) Use of 5 pair PIJF cable in place of drop wire to reach the subscriber premises in a phased manner

iv) Computerization of fault repair services in more and more exchanges for better monitoring of faults

v) Providing reliable transmission media to more and more number of exchanges in a phased manner

vi) Providing maintenance free battery sets and standby generators in rural exchanges to overcome the long duration power breakdowns

vii) Provision of self healing structure in optical network which increase reliability of network

viii) Digital connectivity to remote places on satellite 2MB/ 8MB/ 34 MB IDRs