

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:1772  
ANSWERED ON:02.08.2001  
RAILWAY RESERVATION SYSTEM  
RAMSHETH THAKUR

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether attention of the Government has been invited to the news item captioned `outdated railway reservation system may collapse any time` appearing in the `Hindustan Times` dated May 9, 2001;
- (b) if so, the facts thereof;
- (c) whether the Government have taken steps to update the railway reservation system;
- (d) if so, the details thereof; and
- (e) the time by which the reservation system is likely to be updated ?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS AND PARLIAMENTARY AFFAIRS ( SHRI O. RAJAGOPAL )

- a) Yes, Sir.
- b) Due to very heavy bookings, compression of one of the important file became essential and this resulted in slow response to the reservation activity on 7-5-2001. System was restored by shutting it down and restarting after accounting reconciliation and recovery of about 700 terminals.
- c) Yes, Sir.
- d) The exercise for replacement/augmenting of existing systems is underway and is in final stages.
- e) The reservation system is likely to be updated by 31.12.01 on all Railways.