

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:3973  
ANSWERED ON:14.12.2000  
INSTALLATION OF CUTE  
B.K. PARTHASARATHI

**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) whether Common User Terminal Equipment (CUTE) facility is being installed at the Indira Gandhi International Airport to ease congestion at airport;
- (b) if so, the details thereof and the efficacy of CUTE;
- (c) whether CUTES are likely to be installed at Chennai and other international airports across the country to save airports space and passenger's time; and
- (d) the time by which the installation of CUTE at Chennai International Airport is likely to be taken up?

**Answer**

THE MINISTER OF CIVIL AVIATION (SHRI SHARAD YADAV)

(a):- Yes, Sir.

(b):- Airline Operator's Committee has agreed to install Common User Terminal Equipment (CUTE) facility for airline check-in counters at Terminal-II, Indira Gandhi International Airport, New Delhi for the use of International Airlines. Regarding the efficacy, all counters installed with CUTE terminals, can be used by airlines and the number of counters for check-in increases when compared to limited dedicated counters of the airline. Accordingly, the passengers dwell time in check-in area reduces due to fast processing.

(c) & (d):- Installation of CUTE system is the responsibility of Airlines/Airline Operators Committee. The feasibility of installing CUTE system at Chennai International Airport is at the preliminary stage and hence no definite time frame can be given. At Chhatrapati Shivaji International Airport, Mumbai CUTE system is already installed in Terminal-2A and is used by international carriers. There is no proposal by the airlines to install CUTE system at Netaji Subhash Chandra Bose International Airport, Calcutta and Trivandrum Airport.