

**GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA**

UNSTARRED QUESTION NO:4361
ANSWERED ON:18.12.2000
INFLATED TELEPHONE BILLS
RAJESH VERMA

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether inflated telephone bills are being received by the subscribers from Laxmibai Nagar in Chanakya Puri Telephone Exchange during the last three months;
- (b) if so, the reasons therefore; and
- (c) the steps taken by the Government to rectify the complaint?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

- (a) No, Sir. However, in the last three months, four complaints of excess billing have been received.
- (b) Does not arise in view of (a) above.
- (c) Such complaints are examined and rebate is granted in genuine cases where technical faults etc. are found.