

**GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA**

UNSTARRED QUESTION NO:1672
ANSWERED ON:08.03.2001
COMPLAINTS AGAINST LPG AGENCIES
RAMSHETH THAKUR

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

- (a) the number of complaints regarding irregularities registered against the LPG agencies in the country during the last three years, year-wise ;
- (b) the action taken by the Government against such dealers ; and (
- (c) the details of LPG agencies suspended in each State so far on account of irregularities committed by the dealers during the said period ?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI SANTOSH KUMAR GANGWAR)

(a): Public Sector Oil Companies have reported the details of established complaints received against their LPG distributors during last three years as under:

(Number of established complaints during the year)

1999-2000 1998-1999 1997-1998

IOC	143	222	373
HPC	77	64	79
BPC	16	38	53
IBP	Nil	Nil	Nil

(b) & (c): Public Sector Oil Marketing Companies take the action against the distributorson established complaints in terms of distributorship agreement/ Marketing Discipline Guidelines (MDG) keeping in view the gravity of the offence.The details of LPG agencies suspended in each State during the last 3 years are given in annexure.

ANNEXURE

STATEWISE DETAILS OF NUMBER OF LPG DISTRIBUTORSHIPS SUSPENDED DURING THE LAST 3 YEARS

STATES 1997-98 1998-99 1999-2000

ANDHRA PRADESH	5	1	4
ARUNACHAL PRADESH	-	-	-
ASSAM	-	-	-
BIHAR	10	2	3
DELHI	-	1	1
GOA	-	-	-
GUJARAT	2	-	5
HARYANA	-	-	-
HIMACHAL PRADESH	-	-	-
JAMMU & KASHMIR	-	-	-
KARNATAKA	1	2	1
KERALA	2	1	3
MADHYA PRADESH	2	-	-
MAHARASHTRA	6	2	-
MANIPUR	-	-	-
MEGHALAYA	-	-	-
MIZORAM	-	1	-
NAGALAND	-	-	-

ORISSA	-	-	1
PUNJAB	3	1	-
RAJASTHAN	2	1	2
SIKKIM	-	-	-
TAMILNADU	1	2	5
TRIPURA	-	-	-
UTTAR PRADESH	6	4	6
WEST BENGAL	-	1	-

UNION TERRITORIES

ANDAMAN & NICOBAR	-	-	-
CHANDIGARH	-	-	-
DADRA & NAGAR HAVELI	-	-	-
DAMAN & DIU	-	-	-
LAKSHADWEEP	-	-	-
PONDICHERY	-	2	-
TOTAL	40	21	31