

**GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA**

UNSTARRED QUESTION NO:3217
ANSWERED ON:19.03.2001
MAIL DELIVERY SYSTEM
PRABHUNATH SINGH;RAGHUNATH JHA

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) Whether delivery of mail is very poor as per the findings of the National Test Letter Run conducted by the Government;
- (b) if so, the reasons therefor; and
- (c) the steps taken/proposed to be taken to improve the mail delivery system in the country?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) No, Sir.

(b) Does not arise in view of (a) above.

(c) Improving the mail delivery system in the country is an on-going process. Some of the major steps taken in this regard include installation of Automatic Mail Processing Centres at Chennai and Mumbai, computerisation of registration sorting work, segmentation of mail into different channels for quicker segregation and speedy delivery, sustained monitoring of mail routing and delivery by managerial cadres and providing mopeds to postmen wherever feasible to facilitate quicker delivery of mails.