

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:696  
ANSWERED ON:23.11.2000  
COMPLEMENTARY TICKETS ISSUED BY IA AND AI  
SUNDER LAL TIWARI

**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) the criteria laid down for issue of complementary tickets for travelling in India and abroad;
- (b) the number of complementary passes/tickets issued for the journey in India and abroad by the Indian Airlines and Air India during the last three years till date, year-wise; and
- (c) the cost of such complementary passes/tickets and the loss incurred on this account by these Airlines during the said period?

**Answer**

THE MINISTER OF CIVIL AVIATION (SHRI SHARAD YADAV)

(a):- Complementary tickets are normally issued by the Airlines in their commercial interests, to tour promoters, travel writers, media personnel, important commercial contacts and promotional schemes/events etc. to encourage & promote travel on the national carriers.

(b) Details are as under:-

Air India Indian Airlines

1997-1998	726	590
1998-1999	1164	860
1999-2000	983	955

(c): Airlines around the world issue complimentary tickets. These tickets are issued on the basis of perceived advantage/benefit to airlines. Such passages do not have revenue implications and airlines do not incur losses as these ticket holders are generally accommodated only after accommodating the revenue paying passengers.